

# ADVENTURE **J**ourneys

April 2020

## Holiday Closings

**Monday, May 25th** Memorial Day

**Saturday, July 4th** Independence Day



## SHRED DAYS!

In collaboration with Vital Records Control we will be having a shred days for members in both Lansing and Grand Rapids on these dates:

### Grand Rapids Area

June 13th, 2020  
9am-Noon

630 32nd St SE,  
Grand Rapids, MI 49548

### Lansing Area

June 27th, 2020  
9am-Noon

2250 Lake Lansing Rd., Suite A  
Lansing, MI 48912

Limit 10 boxes/ bags of paper per person. No large pieces of metal i.e. binder clips, binders, or hard plastics, etc.



## FINANCIALS

as of February 29, 2020

➤ **Assets:**  
\$367,394,292

➤ **Loans:**  
\$290,197,117

➤ **Shares & Deposits:**  
\$298,036,043

➤ **Members:**  
30,308

## WE ARE HERE TO HELP

Adventure Credit Union understands that COVID-19 is touching our members lives, your finances included. Our focus right now is giving our members the financial support needed in these uncertain times.

If you are feeling a negative financial impact caused by the COVID-19 outbreak, please reach out to us at 800.323.2129 for assistance. Our Financial Guides are here to help find the right solutions for you.

To help our members during this time, we will be waiving foreign ATM fees. Though the machines themselves may still charge a fee.

You can continue to access your account and services via the following options:



### Mobile App & Remote Check Deposit:

Do more with your phone! With our mobile app you can check balances, make a transfer and even deposit checks.



### Online Banking and Bill Pay:

Check your balances, Make a transfer, Apply for a loan, Manage your payments with Bill Pay, and more



### Walk up ATMs, drive-up ATMs:

find one near you here: <https://co-opcreditunions.org/locator/>



### Drive-up Teller windows and Interactive Tellers:

Our Plainfield and Corporate branches both have traditional drive thrus open for service. While our Kentwood and Grandville branches both have drive up interactive tellers.



### Call our contact center at 800.323.2129:

Our contact center is available Monday- Friday: 8am- 11pm & Saturday: 9am- 5pm

If you currently don't have a debit card or need help signing up for online banking, please reach out to us and we will help get you set up.

It is important as well to remember that your money is safe in your accounts here at Adventure. Your deposits are insured by NCUA for up to \$250,000. To learn more about the NCUA and how your money is insured check out [www.MyCreditUnion.gov](http://www.MyCreditUnion.gov).

# SHARED BRANCHING IS BACK!

Adventure Credit Union is now participating in CO-OP Shared Branching. The CO-OP Shared Branching network allows Adventure members to visit another participating credit union to access their accounts and transact as if they were in their home branch.



Currently, CO-OP Shared Branch is the nation's second largest financial-institution branch network, with more than 5,600 locations nationwide.

To find a list of participating branches and ATMs visit:  
<https://www.co-opfs.org/Shared-Branches-ATMs>

## THE RIGHT ADVICE AT THE RIGHT TIME.



Your financial needs and goals change over time. Whether you are looking to borrow or ready to invest, you should feel empowered to make decisions that fit your life. To find out how I can help, contact me today for a no-cost, no-obligation appointment.



**James Bird**  
Financial Advisor  
616.243.0125 x 1205

**Ralph Kapalczynski**  
Financial Advisor  
616.514.1755

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## ANNUAL MEETING

The 2020 Annual Meeting has been postponed due to the pandemic situation caused by COVID-19. We will be rescheduling it for a later date and will keep you all updated on when that will be.

To stay up to date on everything happening at the Credit Union please check out the news section of our website here:  
<https://www.adventurecu.org/explore/what-we-do/news>

Credit Union Members  
Switch to Sprint®

**Get a cool  
\$200 cash**

with Unlimited Plus or Premium.

Plus \$100 annual loyalty reward.



### LOCATIONS

#### GRAND RAPIDS

Corporate 630 32nd Street SE  
Alpine 3286 Alpine Avenue NW  
Downtown 45 Ottawa SW, Suite B  
Grandville 5165 Wilson Ave. SW  
Kentwood 6672 Crossings Drive SE  
Plainfield 4211 Plainfield Avenue NE

#### LANSING

Lake Lansing 2250 Lake Lansing Rd., Suite A  
South Cedar 6250 S. Cedar Street, Suite 14

### HOURS

Mon - Fri 9am - 5pm  
Saturday 9am - Noon  
(Downtown Closed)



**ADVENTURE**  
CREDIT UNION