



P.O. Box 895
Grand Rapids, MI 49518

<<First Name>> <<Last Name>>
<<Address Line 1>>
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<<City, State, Zip-code>>



How to Manage and Pay Your New MasterCard

Dear [First Name],

Reminder: On Monday, July 28th, your new contactless MasterCard credit card from Adventure Credit Union (shown above) will be ready to activate and use.
Please put your new card in your wallet now to avoid being caught off guard!

Online Access



Simply log in to our digital banking site or mobile banking app! Starting 7/28, your new MasterCard will appear on the main screen alongside your other Adventure accounts and loans. You'll be able to make payments and view transactions with the click of a button.

New Card Controls App



On 7/28, you'll be able to take your card security to the next level by downloading our new Card Controls mobile app! Just search for "Adventure Card Controls" in the Apple App Store or Google Play Store. This new app is a companion to our existing Mobile Banking app. It allows you to set up rules to automatically block certain types of transactions and create highly customized transaction alerts.



Look for this app icon!

Monthly Statements



Starting with the July statement cycle, which mails at the beginning of August, credit card statements will now be included in the same envelope as your Adventure account statements. By default, all members will be receiving printed statements by mail. **To opt-in for electronic statements, please update your deliver preferences in digital banking.**

Turn Over



Important: Payment Settings Must Be Updated!

Subscriptions & Recurring Payments

Because your new MasterCard has a different card number, on or after 7/28/2025, you must update any subscription services, recurring payments, or online accounts where your card information is stored. **On or after 7/28/2025, any transactions attempting to post to your VISA credit card will be declined.** Here are some common examples to get you thinking...

Subscription services:

- Amazon Prime
- Netflix, Hulu, Disney+
- Gym or fitness memberships

Recurring payments:

- Cell phone / Utilities
- Internet / cable TV
- Auto & life insurance

Online Shopping:

- Amazon.com
- Walmart.com
- Apple.com

Paying Your MasterCard Bill

Any payment arrangements previously made for your "old" VISA credit card will NOT be applied to your new MasterCard. Please log in to digital banking on or after 7/28/2025 to reestablish your required monthly payments. From the "Move Money" page within digital banking, you can set up one-time or recurring payments from an Adventure share account or an external bank account.

Failure to set up a new payment arrangement may result in late payment fees, accrued interest, and/or damage to your credit rating.

Questions? Please read the FAQs on our website: [qr.adventurecu.org/credit upgrade](http://qr.adventurecu.org/credit%20upgrade). Thanks for your continued support of Adventure Credit Union!

Amanda Garabedian
President/CEO

